

Mega Limoz LLC Service Contract Agreement

Mega LimoZ will strictly enforce State and Federal Laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal drinking age (under the age of 21). All U.S. law enforcement agencies have absolute power to stop any motor vehicle for Mega LimoZ. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeurs' knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore no person will bring contraband aboard vehicles that are owned or operated by Mega LimoZ. Any use of illegal drugs or any other illegal activity will cause a termination of ride with no refunds. Mega LimoZ will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. The purchaser on the front of this contract is responsible for his or her guests. Reservation Agreement MUST BE SIGNED 7 BUSINESS DAYS PRIOR TO SCHEDULED RESERVATION. The purchaser can mail, fax (561-840-7620), or email (customerservice@megalimoz.com) the reservation agreement.

AT THE CHAUFFEUR'S DISCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR.

- (1) \$ 15.00 per missing/broken glassware
- (2) \$ 100.00 min per damaged seat, \$ 100.00 min per damaged floor, \$ 100.00 min per damaged bar, \$50.00 for missing iPod cable
- (3) \$ 100.00 minimum for extensive cleanup (spills, garbage etc.) \$50 for a gum in the carpet clean up
- (4) \$150.00 detailing and wax (due to dirtying exterior, do not pour anything out the window), \$ 500.00 for shampoo and disinfecting (due to vomit or other body fluid discharge in the interior or the vehicle)
- (5) \$300.00 smoking in vehicle charge.
- (6) \$500.00 minimum for each act of vandalism.
- (7) \$ 2000.00 opening a Car Door into another Vehicle or Stationary Object.
- (8) Downtime subject to loss of revenue, per each hour lost as stated in contract
- (9) \$150.00 minimum removal of (Safety equipment) Glass Breaker Hammer
- (10) \$500.00 minimum discharge of fire extinguisher w/out cause or present fire danger

Your service time will start when your chauffeur arrives and will end when the chauffeur is able to pull away from drop off location. Mega LimoZ recommends that all and any personal valuables be removed from the vehicle while unattended. We will not be held responsible for any lost, stolen, or damaged articles. Mega LimoZ reserves the right to terminate this or any other contract for noncompliance of the above requests, especially if renters do not follow chauffeurs requests in order to obey the rules in this contract. No smoking is allowed in our vehicles. The renter gives consent that Mega LimoZ can post photo's of it's events on its website or Facebook. FULL PAYMENT is must be paid 14 days prior to date of reservation via credit card, cash, check or money order. RENTER AGREES ONCE PAYMENT IS MADE RENTER ACCEPTS THE CONTRACT TERMS IN THIS AGREEMENT AND IS HELD TO THE CONTRACT TERMS IN THIS AGREEMENT.

All passengers in ANY of our limousines, buses, or vehicles MUST stay seated while the vehicle is in motion. On those buses that are equipped with a bathroom, there are provided HAND rails and GRAB bars available to help the passenger carefully move towards the bathroom. The bathroom is provided as a LAST resort option and is only available for those customers that have arranged for the use of the bathroom and paid the additional fee. GRAB bars, Hand Holds, and Hand Rails, among other items are not to be used to "swing" on or as a dancing prop. These are horizontal and vertical stabilizers. We ask that you DO NOT stand on any of the seats in our vehicles as shoes can damage the fabric. Renter agrees to NOT OPEN any emergency windows or doors UNLESS there is an actual emergency. These are not to be used to bring air into the vehicle or to "hang out of". Renter will see that NO ONE in the vehicle opens windows and doors or emergency hatches while the vehicle is in motion.

Collection Policy:

In the event Mega Limoz LLC must employ the services of an attorney to collect any portion of the fees due to Mega Limoz LLC by the Customer, It is hereby agreed that the Customer will reimburse Mega Limoz for the attorney's costs and other collection fees incurred.

Cancelation Policy:

Mega LimoZ will provide a REFUND of the limousine service reservation if the cancellation is received PRIOR to 14 days before the event. Mega LimoZ is authorized to charge a 10% cancellation fee for ANY limousine reservation cancellation.

Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason, if any cancellation occurs from renter's side. The renter authorizes the immediate deposit & the final payment, states that she/he is the authorized purchaser for this rental contract, the authorized cardholder for the given credit card, responsible and liable for payment of the total amount, per cash, credit card or money order. As with all contracts, the rental contract between the mentioned person as renter and Mega LimoZ. is made with the information and the terms given to us. All of the given information from the renter is binding and cannot be changed without Mega LimoZ acceptance. We will reserve the said date upon the approval of the purchaser's credit card as per telephone conversation. The credit card holder gives authorization to use the credit card information over the phone / fax / internet in combination with a signed contract. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the phone / fax / internet. Proof of identity of the purchaser using said credit card must be supported by the signed contract / credit card authorization via fax or in person. At time of pickup we need the credit card, state identification of the purchaser that authorizes the transaction for the signed contract. If the purchaser cannot provide all of the above items at the time of pickup, Mega LimoZ will not start the job, as we have no proof of the legal possession of the credit card. Therefore the risk of not getting paid will give us the right to cancel. purchaser is still fully responsible to pay the total amount as he/she failed to provide the above requirements. Mega LimoZ cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Mega LimoZ can accommodate other clients that booked with Mega LimoZ prior to or after the said time. The purchaser further agrees no pay additional charges incurred such as overtime, cellular usage, tolls, parking etc. The overtime will be billed 15 minutes after pre-arranged end time by an hourly rate. Overtime for transfer jobs is charged in 1 hour increments, extra stops are charged \$15.00 per stop. Purchaser agrees no overtime is permitted for cash reservations. Transfer jobs are priced for immediate pickup/drop-off, no wait time is included. Base price is for simple transportation. The overtime will be billed hourly rate of transfer charge. If customer fails to show at designated pick up location and does not inform office and/or driver, the full amount of contracted time will be charged. The purchaser authorizes Mega LimoZ to charge any additional charges after they have rendered services to the purchasers' credit card as supplemental charge. If cash payment is selected, the payment is due at the beginning of the rental time. Customer agrees to have Mega Limoz get an authorization for the above credit card and amount, for the event stated above. If any payment due hereunder will be unpaid (10) ten days after the due date, hereon Mega LimoZ will have the right to add and collect late charges with interest at maximum rate allowed by law and/or at 18% interest per (10) ten day period. All such sums are due and owing with any other expenses, (filing fees, court cost, and reasonable attorney fees, etc.). Necessarily injuries by reason of such non-payments, I the credit card holder / purchaser agree to pay Mega LimoZ upon signing of this contract. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 12 hours after the completion of the job to file a complaint in writing. If Mega LimoZ does not receive my written complaint in above stated time frame, I agree, that there is no valid complaint and I am fully satisfied with the services I received. Filing a written complaint, insures both parties, that it is fully understood what the problem was, and should help Mega LimoZ to assist the purchaser in any kind of reimbursement. The purchaser will be contacted within a week of the complaint to settle the matter. I understand that I am giving up my right to make claims or file lawsuits against Mega LimoZ for injuries and other damages which may occur while I use the Limo and all members in

my group. I understand that sometimes heat and excessive use of all power-operated equipment might be subject to temporary failure. contract and therefore have no dispute in general against Mega LimoZ and the payment I authorized. This will of course not interfere with the safety of the vehicle itself and therefore will have no effect on continuing or paying of the contracted trip. Mega LimoZ guarantees, that all our vehicles are constantly checked to keep the highest possible standards and eliminate such failures as much as possible. Mega LimoZ agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicles or switch the vehicles in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergencies, and to upgrade, never downgrade. No additional charges will occur on customer side if upgrade is made without customer request. If switching occurs in the same category, or upgrades are made, it will not affect the contract and / or payment of contract. Customers therefore accept that replacement limousine may be substituted if contracted limousine becomes unavailable for any reason. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents and any other acts of god, we will use our best efforts to notify the customer of these conditions and resulting delays or changes. In case of non-payment or any disputes of charges resolved from things like damaged car or overtime, etc. I am signing this release freely and of my own accord, realizing that it is binding upon myself, my heirs, my personal representatives and assigns. I Agree and fully authorize the charges to be put on my credit card provided above. I understand these terms and conditions and fully agree to them by signing below. Mega LimoZ agrees to send the requested vehicle as offered in the contract.